



## Helping you...

- **Improve network efficiency.**
- **Take immediate and decisive action to avoid downtime.**
- **Improve visibility of all your network traffic and activity.**
- **Prevent system failures.**

## Are your mission critical systems loved?

Your mission critical systems take care of your business, every day of the year - you rely on them, your business relies on them, and your customers rely on them. So, who do they rely on? Does your company have the correct skill set to keep everything in tip top shape? Are you getting the most out of your mission critical systems? Let ICC Managed Services give them the love they need - remotely!

**Fill your OpenVMS and UNIX skills gaps with a cost-effective managed support solution.**

# ICCi Remote Network Management for OpenVMS and UNIX Systems

ICCi remote network management from the ICC Group is a fully-featured, enterprise class, network support solution, designed to proactively monitor OpenVMS and HP-UX/Tru64 sites and remotely perform day-to-day system management tasks. By actively monitoring your critical system resources 24/7 365 days a year, we are able to ensure system availability and, if a problem does occur, our team of specialists are alerted in real time, allowing them to quickly identify the problem and resolve the issue, often without you even knowing there was a problem in the first place.

**Our services can be tailored to compliment your current OpenVMS or UNIX support personnel, or we can become your full-time system manager.**

## We are your full-time System Administrator - 24/7 365

Developed by an industry leading team of professionals, ICCi has been designed to meet the needs of an organisation where availability and reliability of the network are critical. It provides both in-band and out-of-band monitoring options across local, wide and remote connections, and supports SNMP and a wide range of other protocols, including TCP/IP, SMTP, SSL, SSH, SYSLOG, Telnet and even LAT, allowing us to not only monitor and manage your business critical servers, but also any IP based device on the network, including Cisco switches and routers, SAN/NAS, workstations, virtual machines and more. Once our monitoring hardware is installed on-site, ICCi continuously sends messages back to our monitoring centre, providing us with information such as critical errors, system performance and hardware events. No software installation is required on-site.

ICCi enables us to:

- Improve network efficiency.
- Take immediate and decisive action to avoid downtime.
- Improve visibility of network traffic and activity.
- Monitor and manage critical business systems 24/7, to maintain high availability.
- Prevent system failures before they happen.
- Provide automated reports, including predictive trend analysis.

Supported Systems:

- DEC VAX/MicroVAX
- HP AlphaServer/AlphaStation
- HP Integrity
- HP Superdome

all models of the above servers are supported

