



QMS International plc

Registration Certificate

This document certifies that the information technology service management systems of

ICC MANAGED SERVICES LIMITED

have been assessed and approved by QMS International plc to the following information technology service management systems, standards and guidelines:-

ISO 20000-1 : 2005

The approved information technology service management systems apply to the following:-

THE PROVISION OF IT MANAGED SERVICES IN ACCORDANCE WITH A GLOBALLY-RECOGNISED FRAMEWORK

Original Approval: 13 April 2011

Current Certificate: 13 April 2011

Certificate Expiry: 12 April 2021

Certificate Number: GB 19068



On behalf of QMS International plc



This Certificate remains valid while the holder maintains their information technology service management systems in accordance with the standards and guidelines above, which will be audited by QMS International plc. *This certificate is the property of QMS International plc and must be returned in the event of cancellation.*